

Code of Conduct v 1.0

Elephant In The Room partners are committed to working within the NDIS Quality and Safeguarding Framework and upholding the NDIS Code Of Conduct for registered providers.

A new national NDIS Quality and Safeguarding Framework (the Framework) has been developed to ensure the rights of people with disability are upheld and the services and supports provided through the NDIS are safe.

The NDIS Code of Conduct will be a central element of the Framework. It will encapsulate the rights of people with disability in the NDIS to have access to safe and ethical supports. It will additionally reflect the core values and principles set out in National Standards for Disability Services.

Our participants will be able to make a complaint if they feel we have breached the Code of Conduct.

Our conduct will be guided by the following principles:

- Promote individual rights to freedom of expression, self-determination and decision-making
- Actively prevent all forms of violence, exploitation, neglect and abuse
- Act with integrity, honesty and transparency
- Provide supports in a safe and ethical manner with care and skill



- Raise and act on concerns about matters that may impact on the quality and safety of supports provided to people with disability
- Respect the privacy of people with disability
- Not engage in sexual misconduct
- Keep appropriate records
- Maintain adequate personal and professional liability insurance appropriate to the risks associated with the supports provided